

COUNCIL BUSINESS COMMITTEE

Consultation Response- Inhouse Provider Services Redesign

27th November 2025

Report of Chief Executive

PURPOSE OF REPORT

To provide a response from Lancaster City Council to Lancashire County Council's consultation on 'Inhouse Provider Services Redesign'

This report is public.

RECOMMENDATIONS

(1) That Council Business Committee provide a response from Lancaster City Council to Lancashire County Council's consultation on 'Inhouse Provider Services Redesign'

Introduction

- 1 Lancashire County Council has recently been inspected by the Care Quality Commission and has received a rating of 'Requires Improvement', which means it needs to look at all its adult social care services and have a plan for improvement.
- 2 One of the areas the County Council needs to consider and review are council-run adult social care services, some of which are also separately registered by the Care Quality Commission because of the type of care and support they provide, for example residential care. These services each have their own CQC rating.
- 3 For adult social care in Lancashire there is strategy called Living Better Lives in Lancashire and this focuses on:
 - Help people live safely and independently
 - Deliver good quality and meet people's needs
 - Use public money wisely

Proposal Details

- 4 Lancashire County Council are currently consulting on how they intend to review these services.

5 The first part of the consultation is to hear views on the framework that will be used to guide the review.

6 Lancashire County Council state-

In addition to hearing people's views, we will use a clear set of guidelines (called an evaluation framework) to help us consider and review these services.

We will look at:

- *How we deliver services that match our overall plan and goals set out in our Living Better Lives in Lancashire strategy*
 - *The quality and safety of services, condition of buildings, and experience of our service users*
 - *If there are sufficient staff and other ways people have options for support nearby*
 - *If the service is affordable and good value for money*
- Our aim is to continually improve care for individuals, making sure services are safe, suitable and fit for purpose for the future.*

7 The second part of the consultation concerns reprovion.

8 Lancashire County Council state-

Additionally, five of the older people's residential homes and five older people's day services have been highlighted due to being outdated and requiring significant investment to bring to a reasonable standard and ensure they meet CQC standards for regulated care, particularly with regard to safety and dignity. For transparency, two of these day services have not been open for a number of years.

To ensure people continue to receive safe and high quality care, we are reviewing how care is delivered in these buildings. This process is called reprovion, which means we may change some services and provide care in different ways or locations that better meet people's needs. The services we are looking at include:

Care homes:

- *Milbanke, Station Rd, Kirkham, Milbanke PR4 2HA*
- *Thornton House, Whimbrell Drive, Thornton Cleveleys, FY5 2LR*
- *Woodlands, Warwick Avenue, Clayton-le-Moors, Accrington BB5 5RW*
- *Favordale, Byron Rd, Colne BB8 0BH*
- *Grove House, Highfield Rd, Adlington, Chorley PR6 9RH*
-

Day centres:

- *Byron View, Byron Road, Colne BB8 0BH (attached to Favordale)*
- *Derby Centre, Derby St, Ormskirk L39 2BW*
- *Milbanke Day Centre, Station Rd, Kirkham, Milbanke PR4 2HA (attached to Milbanke)*
- *Teal Close, Whimbrell Drive, Thornton Cleveleys, FY5 2LR (attached to Thornton House)*
- *Vale View, Stratford Cl, Lancaster LA1 2JP*

Details of Consultation

9 The closing date for consultation is 12th December 2025. Council Business Committee

are asked to provide a response on behalf of Lancaster City Council. To assist with this the Council issued a press release asking to hear from local people about the impact the closure would have on the community.

10 Copies of these responses have been provided to committee members.

11 Further background can be found on Lancashire County Council's website.

[Council - Agenda for Cabinet on Thursday, 9th October, 2025, 2.00 pm](#)

CONCLUSION OF IMPACT ASSESSMENT (including Health & Safety, Equality & Diversity, Human Rights, Community Safety, Sustainability and Rural Proofing):
--

As set out in report

LEGAL IMPLICATIONS

None as a direct result of this report
--

FINANCIAL IMPLICATIONS

None as a direct result of this report
--

OTHER RESOURCE IMPLICATIONS, such as Human Resources, Information Services, Property, Open Spaces
--

As set out in the report

SECTION 151 OFFICER'S COMMENTS

The section 151 Officers has been consulted and has no further comments to add
--

MONITORING OFFICER'S COMMENTS

The Monitoring Officer has been consulted and has no further comments to add
--

BACKGROUND PAPERS	Contact Officer: Mark Davies
--------------------------	-------------------------------------

Council - Agenda for Cabinet on Thursday, 9th October, 2025, 2.00 pm	
--	--